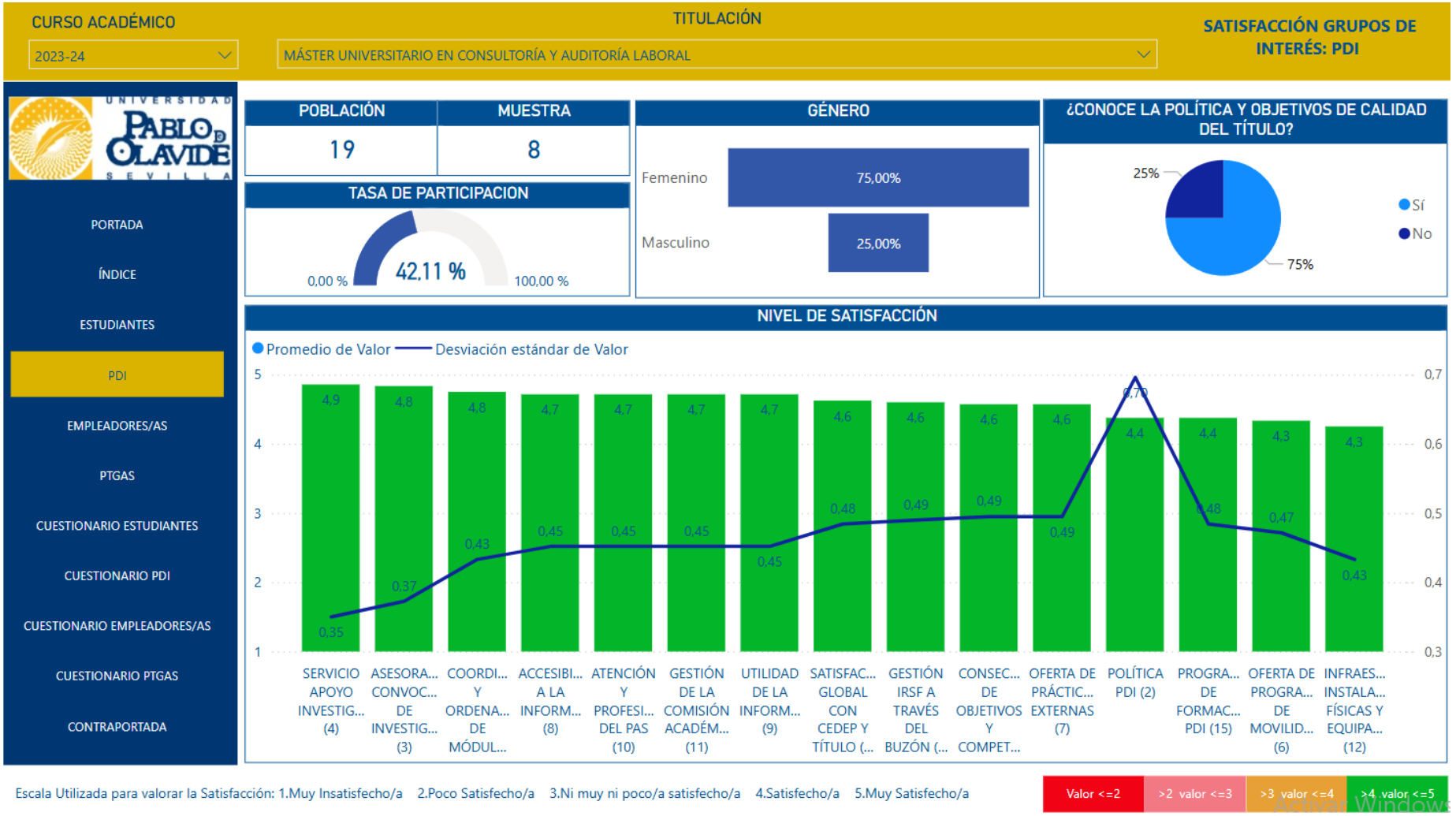SATISFACCIÓN PDI 2023-2024